



NEW CLIENT INTAKE

Client Name: _____ **Date of Birth:** _____ **Age** _____

Gender: _____ **Grade:** _____

Your name: _____ **Today's Date:** _____

Your Relationship to Client: _____

Your Email: _____ **Your Phone:** _____

PRESENTING CONCERNS
*****REQUIRED*****

EVALUATION: Are you looking for a **diagnosis** or reevaluation/clarification of a diagnosis?
 If yes, what type:

THERAPY: Are you looking for regularly occurring **Therapy** appointments?
 If yes, for what issues:

REQUIRED Describe in detail why you are seeking services at this time and the specific skills or behavior you would like to be targeted during services. What are you hoping our clinic can help you with? *Please provide as much detail as possible so that we can best serve your child and family. There is space at the end for more details if needed.*

CLIENT CONTACT INFORMATION

Client Address: _____ **City:** _____ **ST:** _____ **ZIP:** _____

Mother/Legal Guardian: _____ **Age:** _____ **DOB:** _____

Occupation: _____
Address (if different than above) _____ **City/St/Zip:** _____
Mother Cell# _____ **Work#:** _____
Mother email: _____

Father/Legal Guardian: _____ **Age:** _____ **DOB:** _____

Occupation: _____
Address (if different than above) _____ **City/St/Zip:** _____
Father Cell #: _____ **Father Work #:** _____
Father email: _____

Preferred Method of Contact – Check all preferred
Mother: Cell Work Email **Father:** Cell Work Email

Other Relevant Caregivers: _____



Sibling Names/Ages:

Please list all individuals living in the primary home of the child:

CUSTODY/GUARDIANSHIP

Marital Status of Parents If separated or divorced, is the other parent aware you are seeking psychological services for the child?

Please describe living arrangements/visitation, if the child is not living full time with both biological parents

Who has legal custody of the child?

****You must include the legal custody papers with this packet. We are unable to schedule your appointment until custody documentation is received.****

Are you currently, or do you plan to be in the near future, in litigation related to custody?

***There are separate and additional fees associated with all legal matters.**

CLIENT DEVELOPMENTAL HISTORY

Mother's age at delivery: Father's age at delivery:
Approximate weight at birth: Months/Weeks Carried:
Describe any complications during pregnancy or birth:

Developmental Milestones. Please approximate the age (in months) your child did the following:

Walked independently Said first word Toilet trained

Describe any delays in their PHYSICAL milestones (sitting up, crawling, walking)

Describe any delays in their LANGUAGE milestones (first words, sentences, conversations, regression)

Describe any delays in TOILET TRAINING (Age, difficulties, current status)

CLIENT HEALTH INFORMATION

Client Pediatrician: Clinic/Practice Name:



NEW CLIENT INTAKE

Does the client have any medical diagnoses or genetic conditions

Has the client ever been diagnosed with Autism Spectrum Disorder?

If YES, please list the provider that diagnosed the client:

Date of Diagnosis

Do you have a copy of the results

Has your child been hospitalized for mental health concerns?

If YES, please list dates, reason for hospitalization(s), and hospital name:

Please answer YES or NO to history of any of the following. If yes, please provide dates and details

Seizures

Hospitalizations

Surgeries

Serious Accidents

Prescription Medication

Frequency/Dose

Prescribed For

By Whom

SCHOOL/EDUCATION INFORMATION

Name of School:

Teacher(s) Name:

School History or Problems:

Grade

Does the client have an IEP or 504 Plan?

If yes, what is eligibility?

SOCIAL AND EMOTIONAL INFORMATION

Describe any traumatic events your child has ever experienced (e.g., accidents, home fires, close deaths):

Describe any history of physical or sexual abuse, family violence or neglect:



NEW CLIENT INTAKE

Please describe any potential legal issues related to your child or family:

Please list any family history of mental health concerns (anxiety, Autism, ADHD, etc.):

THERAPY HISTORY

Please list any past or current therapy (OT, PT, Speech, mental health) the client has received

Agency/ Therapist Name	Type of Therapy	Dates of Service	Hours/week
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Please list your child's MOST preferred items or activities (i.e., food items, ipad, specific toy, etc.).

Is there anything else you would like to tell us about the client?

REFERRAL INFORMATION

How did you hear about us?	Friend/Relative	Internet	Physician	Brochure	Other
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NEW CLIENT INTAKE

Reason for referral: Provide more details here if needed about the client or reasons for referral.



NEW CLIENT INTAKE

Client Insurance Information Form

****Must include a copy of front and back of Client's Insurance Card****

Client Information									
Last Name		First Name		MI	DOB		Sex: M F		SS#
Address			Apt#		City			State	Zip
Mother's Name (If minor)					Father's Name (If minor)				
Home Phone		Mobile Phone		Work Phone		Email Address			
Emergency Contact Name		Emergency Contact Address			City		State	Zip	Relationship
Emergency Contact Phone Home				Mobile			Work		
Insurance Information									
Please include a copy of front and back of Client's Insurance Card									
Primary Insurance Company		Policy/Sponsor Number		Group Number		Effective Date		Employer	
Insured's Name		Insured DOB	Insured SSN#	Insured's Address			City	State	Zip
Secondary Insurance		Policy/Sponsor Number		Group Number		Effective Date		Employer	
Insured's Name		Insured DOB	Insured SSN#	Insured's Address			City	State	Zip
Responsible Party Information									
Person Responsible for Payment			Responsible Party Address			City		State	Zip
Home Phone		Mobile Phone		Work Phone		Email Address			
Responsible Party Employer		Employer Address			City, State, Zip			Telephone	
Assignments of Benefits									
<p>I understand that I am responsible for payment in full of all charges. I authorize payment of benefits from my insurance be paid directly to the Provider. I also authorize the Provider to release my billing service and insurance company any and all information necessary for the processing of insurance claims.</p>									
Patient/Legal Guardian Signature							Date		
Patient/Legal Guardian Print Name					**Include a COPY of the FRONT and BACK of Insurance Card				
Office Use Only									
Diagnostic Code	1.	2.	3.	4.					



FIRST APPOINTMENT INFORMATION

We want to thank you for choosing Will's Way to help meet the needs of your family. We understand that choosing psychological services and mental health agencies can be stressful and time consuming so we thank you for selecting us. *Please review the enclosed documents carefully.*

- Complete the **New Intake Form** and return so we can schedule your first appointment. This form includes important questions about your child's developmental, medical, and school histories and is vital to helping us provide the most appropriate treatment or service.
- Return **Custody Agreement**, if applicable, with New Intake Form.
 - If you are divorced or have a legal custody agreement, you **MUST** send the signed custody papers with this packet prior to scheduling your first appointment. We will not schedule an appointment for you or your child until this paperwork is received in our office.
 - A legal guardian must be present at the initial appointment to give written consent for services. Step-parents, aunts, grandparents, or other caregivers without legal guardianship will **NOT** be allowed to sign consent for services.

Forms can be emailed to intakes@willswaybehavioral.com, faxed to 866-625-0559 or mailed to 32 Millbranch Road, Ste. 40, Hattiesburg, MS 39402

Please bring the following to your first appointment:

- Insurance Card of patient/child
- Driver's License of legal guardian
- Previous Evaluations
- Previous Diagnoses
- List of any medications, including vitamins, herbs, and over-the-counter medicines your child is currently taking.
- List of all the changes that you and others have observed in your child's behavior.
- Notes from other adults and caregivers, such as baby sitters, relatives, and teachers.
- Individual Education Plan or Section 504 Plan, if applicable

If for any reason you cannot make your first appointment, please provide at least 24 hours notice. Families missing or failing to cancel appointments within time limits will be required to provide a credit or debit card number prior to scheduling subsequent appointments.

Our waiting room is small. If at all possible, please make childcare arrangements for your child's siblings. This will also allow your provider to devote all of their attention to you and your child that you are bringing for an appointment.

For families seeking **evaluations**, please be aware that half of the estimated total cost may be due at your first appointment. Office staff will inform you of this estimate prior to your appointment.



STATEMENT OF PRACTICE AND CLIENT CONSENT FOR SERVICES

Therapeutic Relationships

Will's Way provides services to clients and their families with the intention of assisting them to resolve their behavioral concerns. However, therapy is a very individualized process. While some clients may take only a few sessions to meet a therapeutic goal, others may require many months of therapeutic intervention to achieve their goals. Clients may end the therapeutic relationship at any point, and the therapist will be supportive of that decision.

Parental involvement is of particular importance in the overall progress of children in therapy; as such, parents are required to attend sessions as requested by therapist. Sometimes, therapy sessions address very difficult and emotional topics and may even become intimate at times. Despite that, it is important for you to keep in mind that the relationship between you and your therapist is a strictly professional relationship, not a personal one.

We do not have adequate space to accommodate multiple people during therapy sessions as our therapy rooms are small. Please refrain from bringing individuals (e.g., siblings, family members, and friends) not directly involved in the therapeutic relationship unless you have discussed this with us in advance.

No Shows/Cancellations

Except under emergency circumstances, appointments cancelled without a 24-hour notice will be subject to a \$50.00 fee after the first appointment. Due to the demand for services, we will terminate your treatment after failing to provide adequate notification of cancellation for three (3) regularly scheduled appointments without calling or rescheduling.

Arriving Late

If you arrive more than 15 minutes late for your appointment, we will make every effort to see you but the appointment will not extend into the next appointment slot. Please be aware that if we are not able to see you, you will be charged a \$50.00 fee.

Termination of Services

A client's participation in therapy or an evaluation is voluntary and can be stopped at a client's request at any point. Sometimes it is necessary for a therapist to terminate services when continued participation is deemed as a potential detriment to the child or their family. In the event of such termination, we will do our best to provide you with alternatives for service delivery in the area. Additionally, in the event that you become delinquent in your financial obligations and allow your account to remain past due for more than 60 days, services will be suspended until payment is received.

Insurance Reimbursement

Will's Way, as a courtesy, files insurance claims for clients with select insurance companies. It is recommended that you contact your insurance provider before you initiate any mental health services. Regardless of insurance coverage, payment is due at the time of service and is ultimately the responsibility of the client.



Returned Checks

Please be aware, returned check fees are \$30.00 per returned check plus amount of the original charge.

Legal Custody

A legal guardian must be present at the initial appointment to give written consent for services. Step-parents, aunts, grandparents, or other caregivers without legal guardianship will NOT be allowed to sign consent for services. Appointments will not be scheduled until our office receives a copy of all custody papers.

Fees

Payment is expected at the time the service is rendered. By signing this document, you are agreeing to pay for the services rendered and any additional expenses that may be accrued in collecting said fees. We will always provide you with the service fees associated with any type of therapy or assessment you are seeking prior to service delivery.

Psychological Testing

It is our policy to collect ½ of the assessment estimate at the time of testing and ½ prior to the report interpretation. Individual family prices will vary based on client insurance benefits. Office staff will estimate payment based on insurance type and coverage and provide families with estimates prior to initiating any testing services. Written reports will not be released to families without payment in full.

Legal Proceedings

A valid credit/debit card is required on file for all court cases. Court/Legal related services are not considered “therapy” for medically necessary problems and therefore, are NOT covered by insurance. Fees for forensic and court related appointments are charged on an hourly rate (\$150.00 per 45 minutes). Fees are charged for all activities with clients, family members, attorneys, or other legal personnel including face-to-face, email correspondence, phone consultations, record gathering or written responses (on-site at Will’s Way). Activities that require a therapist to travel off-site (i.e., home, work, attorney office, or court) are billed at \$150/hour plus ½ time (\$75/hour) for travel time and mileage (current national rate).

There are additional fees for depositions and court appearances. These services will require a separate consent form. The fee for depositions is \$900.00 for the first hour of testimony and \$200.00 for each additional hour. Time limits for depositions will be imposed and may need to be rescheduled if they go longer than expected.

The fee for ALL court appearances (i.e., subpoenas, testimony as expert or fact witness) is \$1500.00 per day plus travel (\$75.00/hr.), mileage, and expenses (hotels, meals, etc.). Court fees are nonrefundable and due in full at time of the request/subpoena. If a court date is extended and the therapist is required to appear for a subsequent court date, an additional fee of \$1500.00 is required. Payment for subsequent dates will be due in full prior to court appearance. If the court date is canceled or postponed and notice is provided to therapist more than 2 weeks prior to original date, 75% of fee will be refunded. If the date is rescheduled to another date, an additional \$1250.00 will be charged (same payment requirements are due).

Payment is required in full prior to any testimony. Depositions or court appearances may be canceled for lack of payment.

Records

Copies of chart notes (progress notes, extra copies of evaluations) are free for the first 20 pages, thereafter \$0.50 per page.



Privacy, Confidentiality, and Records.

Please acknowledge that no promises or guarantees have been made to you by this office with regard to the results of any psychological evaluations or treatments. Information shared during therapy sessions will be kept confidential. All communication about your case is considered part of your clinical record. All communications and records created in the professional treatment process of psychotherapy or other professional services are held in the strictest confidence according to HIPAA privacy and security regulations.

Limitations to Confidentiality

However, there are numerous exceptions to confidentiality, as defined in the state and federal statutes.

Examples of exceptions include:

- if you give Will's Way written consent to provide information to someone else
- if the therapists are ordered by a judge or court of law to disclose confidential information if the therapist considers you to be a danger to yourself or others.
- if the therapist suspects cases of child (or elder) sexual or physical abuse, a report must be filed with local authorities.

Please note, a subpoena issued by an attorney does not automatically guarantee the release of records. In most instances where a subpoena has been issued, the client must still sign a release of information authorizing the release of records.

There are also numerous other circumstances when information may be released including:

- when disclosure is required by the Mississippi Board of Psychologists;
- when a lawsuit might be filed;
- to comply with worker compensation laws;
- to comply with the USA Patriot Act;
- and to comply with other federal, state or local laws.

The rules and laws regarding confidentiality, privacy, and records are complex. Please verbalize any concerns if there are further questions regarding your confidentiality.

Consent for Evaluation and Treatment.

Consent is hereby given for evaluation and treatment under the terms described in this consent document. It is agreed that either party may discontinue the evaluation and treatment at any time and that the client is free to accept or reject the treatment provided. In the case of a minor child, I hereby affirm that I am a custodial parent or legal guardian of the child and that I authorize services for the child under the terms of this agreement. If you have any questions about this document, please feel free to ask our staff. By your signature below, you agree to and indicate your understanding of the above-mentioned terms and conditions.

Client Name

DOB

Client Signature (if appropriate)

Legal Guardian Name

Relationship to client

Legal Guardian Signature

Date